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July 11, 2014

Via First Class and Electronic Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, New Hampshire 03301-2429

Re: DG 11-040: Liberty Utilities (Granite State Electric) Corp. IT Conversion

Dear Ms. Howland:

I am writing to notify the Commission that Liberty Utilities (Granite State Electric) Corp. has rescheduled its IT Conversion to July 25 to July 27, 2014. The conversion previously scheduled for July 3 to July 6 was postponed due to the impact of Hurricane Arthur on National Grid's service territories.

Given the current readiness of the conversion teams and the increased likelihood of weather interference late in the summer, we believe it is critical to move forward with the conversion on July 25. Liberty and National Grid are working closely on the rescheduled conversion and are confident in their abilities to achieve a successful outcome.

In order to effectuate the conversion on a non-holiday weekend, Liberty's customer information system will be unavailable for EnergyNorth's customers on Friday, July 25. Additionally, National Grid's Customer Service System will be unavailable for Granite State's customers on that date. During the time that these systems are down, Liberty and National Grid will be fully prepared and staffed to address all customer emergencies that may arise. Liberty will be notifying customers of the rescheduled conversion and that its customer information system will be unavailable on July 25.

Very truly yours,

A handwritten signature in black ink that reads "Sarah B. Knowlton".

Sarah B. Knowlton

cc: Service List